

# Student Success Plan

2022-2027







*Champlain-Lennoxville  
is dedicated to fostering  
the success and development  
of students as  
well-rounded, responsible,  
and informed citizens.*

We care  
about  
your  
success!

At Champlain-Lennoxville, we believe in lifelong learning, strive for continuous improvement, promote respect and well-being for all, and are committed to creating a strong sense of community. As a learning-centered college, our aim is to offer students unique and innovative programs, services, and experiences, to graduate students recognized for the skills they have acquired, and to support student success with our outstanding faculty and staff.

We are passionate in our commitment to supporting student success from the moment a student begins at the College until they graduate. The Student Success Plan focuses on helping students transition to college, providing the support needed to stay in school and graduate, all while improving our ability to assess and measure our progress as a college.



# Our plan has 4 objectives:



## 1 First semester success

Although our students do quite well when they start at Champlain-Lennoxville, the transition from high school to college can be a challenging one. With this in mind, we want to raise the percentage of students passing all of their courses in the first semester.

## Student retention at the College

Helping students stay in school in order to graduate is our priority. Our goal is to raise the percentage of students still registered at the College in their 3<sup>rd</sup> semester.

# 2

## 3 Graduation rates

Whether students are in a technical program or a pre-university program, graduating on time is key. Our goal is to increase graduation rates over the next 5 years.

## Tracking your progress

Understanding student success starts with being able to track student progress. Over the next 5 years the College aims to improve its information system in order to identify potential challenges that students may be facing.

# 4

## 5% increases over 5 years





# Resources to help you succeed

## 1. ACADEMIC SERVICES & SUPPORTS

**Academic Advisors** are available to support students in choosing a program and selecting or changing a course or a program. They are also available to help students individually with various study skills such as time management, notetaking and exam preparation. Faculty members use the Early Alert System to flag at-risk students to the Advisors so that they can receive the appropriate support. Academic Advisors also provide additional follow-up and support for students who have struggled academically in previous semesters.

**Academic Workshops**, staffed by peer tutors, are offered in several subjects such as Economics, Chemistry, Maths, Physics, Quantitative Methods, English, Spanish, German, History and Nursing.

**Accessibility Services** provides counselling and support services and coordinates accommodations for students with physical impairments, mental health concerns and/or learning difficulties.

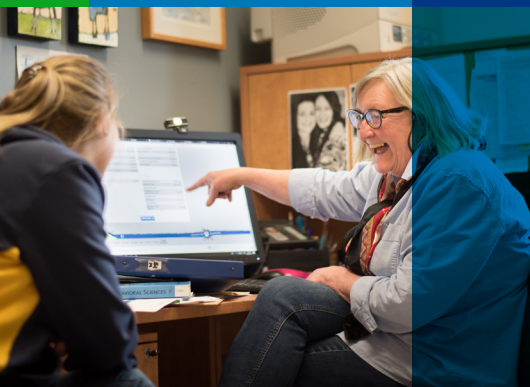
**CLEO (Centre de langue écrite et orale)** offers individualized mentoring services in both written and oral French. It affords students a study room with dictionaries, French-language reference materials, writing guides, and Québécois and French literature anthologies.

**Teachers** are present for students, not only in the classroom, but also on orientation days, during office hours or before and after class/stage, providing one-on-one guidance on course content and work.

**The Reading and Writing Workshop** offers individualized support and assistance to students in the English language. The facilitator assists students by providing explanations to help correct grammatical and writing issues. Students can use the service as many times as they need to throughout the semester.



# Resources to help you succeed



## 2. PSYCHO-SOCIAL SERVICES & SUPPORTS

A **Sexual Violence Prevention Coordinator** ensures the development and organization of initiatives on the awareness and prevention of sexual violence, and supports students who may experience emotional, social, academic and family difficulties. The coordinator plays a critical role in organizing annual training for all incoming students, including the Bystander Awareness Program.

**Food Security** is a community initiative, sponsored by the Champlain Students' Association, that provides access to low-cost prepared meals to students in need.

**Guidance and Career Counselling** is a confidential service for students seeking help and guidance regarding career and educational choices. Students can also receive support with university applications and the transition into the workforce.

**Indigenous Student Services** provides personal and individualized support services and activities designed to foster a sense of community and to support academic success for Indigenous students. The service also offers a dedicated gathering space in the form of a student lounge.

**Psycho-Social Support Services** are available to students through various professionals and technicians specializing in counselling to support students with mental health concerns or experiencing other difficulties.

**SEXed** is a peer-educator initiative supported by dedicated faculty and professionals, that provides counselling and a safe space for students with questions about sexual and gender identities, birth control, healthy relationships, safer sex and general sexual health. SEXed is also instrumental in organizing information and awareness campaigns throughout the academic year.

**Spiritual Care Services** is interfaith and fosters faith development, spirituality and social justice. The Campus Minister provides pastoral services to all members of the campus community, and is available to confidentially discuss whatever interests and concerns people may have.

## 3. ENRICHMENT OPPORTUNITIES FOR STUDENTS

An **International Exchange Partnership** was established in 2017 with Berufliche Schulen Gelnhausen, a school in Gelnhausen, Germany and since then annual student exchanges have been organized between the two institutions.

**Athletic Programs** offer a variety of team sport opportunities for students namely through football, basketball, hockey, lacrosse, soccer and cross-country. Student-athletes represent approximately 20% of the student body. All teams play within the collegial leagues of the RSEQ (Réseau du sport étudiant du Québec). We also have a highly qualified coaching staff, and strength and conditioning specialists who oversee students' well-being and development.

**Champlain Students' Association**, better known as the CSA, is a fully recognized incorporated entity managed by students. The CSA represents the students in their everyday concerns, whether they be social, economic, environmental, or academic. There are positions on the Council that represent all of the academic programs, as well as residence and off-campus students, clubs and organizations, part-time and mature students.

**Cougar Ambassadors** consists of a student leadership and peer-support team that helps new students transition into college and remain involved throughout the year at a variety of College events and activities.



# Resources to help you succeed



**The International Studies Enrichment Option** provides students with opportunities to deepen their understanding of the world's many peoples and cultures, discuss pressing international issues, and develop a perspective that attends to the intersection of global and local concerns.

**Student Clubs and Groups** are offered each year such as the Gamers Club, Philosophy Circle, Anim-Manga, Green Champlain, and LGBTQ+ Club.

**The Eastern Townships Mae Sot Education Project** engages student volunteers from the College and Bishop's University to provide ESL enrichment in schools for migrant and refugee children living on the Thai-Burmese border.

**The Refugee Sponsorship Committee** is a joint initiative of Bishop's University and Champlain-Lennoxville, that has annually welcomed two refugee students to campus for almost twenty years with the help of the wider community. Students are supported in their first year in order to adjust to studying and living in Canada.

**Work-Study Opportunities** are offered through the Champlain-Lennoxville partnership with the Quebec government as an ATE/Work-Study partner. This Co-op option is offered in two technical programs: Accounting and Management Technology and Computer Science Technology.

## 4. CAMPUS FACILITIES THAT SUPPORT SUCCESS

**A Newly-Renovated Sports and Recreation Centre** (housed on the Bishop's University campus) features several facilities designed to promote health and wellness and studios for gymnastics, aerobics, yoga, Pilates, fitness, and weight-training. Outdoor facilities on campus include a golf course, a professional-quality trail for cross-country skiing, and an artificial turf field.

**Champlain-Lennoxville's Residence Complex** can accommodate over 300 students in apartment-style accommodations spread throughout six buildings but is far more than mere bricks and mortar. Based on the values of friendship, community and student success, Residence affords students an opportunity to live away from home and thrive in a community of fellow college students. A residence life team of residence advisors and an activities coordinator, as well as dedicated student services staff, cleaning and maintenance personnel, and overnight security provide around the clock availability and support for students. A variety of activities are organized throughout the year to provide an opportunity for students to meet their neighbours and have some fun. Facilities also include a study room, common room, laundry facilities and an outdoor volleyball and basketball court.

**Meal Plans and Dining Options** are available to our students through a variety of locations on campus.

**The Champlain-Lennoxville Residence Garden**, located in a courtyard amongst our residence buildings, produces baskets of fresh vegetables for students living in residence. Inexpensive and pesticide/herbicide-free, the baskets make for a sustainable and healthy addition to our students' meals and are available for approximately the first two months of the fall semester. In addition to its commitment to sustainability, the garden also provides students with opportunities to volunteer, learn gardening skills, and participate in collaborations between the garden and certain courses.

**The Health Clinic and Sports Medicine Clinic** are also situated in the Sports and Recreation Centre, providing confidential health services to students. The Health Clinic is staffed Monday through Friday by nurses and two part-time doctors and offers students unparalleled access to medical care on campus.

**The Newly-Renovated Library Learning Commons** can accommodate over 610 users for individual or group study. Reference librarians and library staff are available to provide front desk services, library instruction and orientation services, and research support to faculty and students. Comfortable lounge areas and a café offer students a place to relax and socialize with friends.