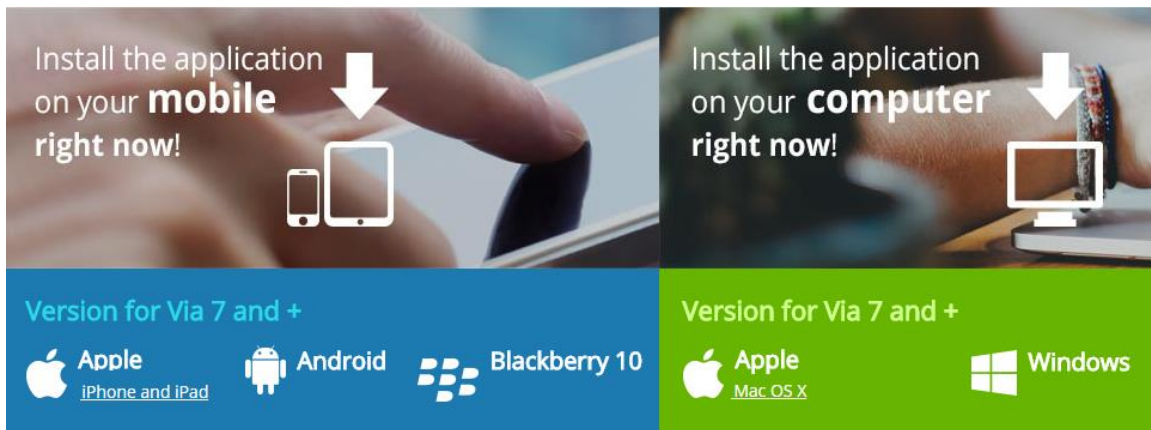


VIA Q & A

VIA is an online conferencing and training platform that Champlain is using for remote sessions with students from all over the continent.

Q : What do I need in order to attend an online class using VIA?

A : VIA is a web site. In order to attend you need an internet connection and a computer with a web browser, or a tablet, or any other device supported by the platform (VIA is available for Windows, Mac OS X, iOS, Blackberry, and Android)



You also need to be able to interact with the classroom, using a microphone and headphones or loudspeakers. A web camera is also recommended.

Q : Is there any special requirement for the internet connection?

A : While a high-speed internet connection is recommended, when your virtual classroom is created you receive an email that offers the ability to launch a setup wizard. That wizard evaluates the quality of the internet connection and adjusts your session parameters accordingly.

Q : What is a "virtual classroom"?

A : A virtual classroom is a space created in your browser or VIA application to host the class. The screen is divided in different areas. Course content is provided within that space. You can also chat with your colleagues and teacher and see them interacting within the classroom.